República Democrática



de São Tomé e Príncipe

(Unidade - Disciplina - Trabalho)

Ministério das Infraestruturas, Recursos Naturais e Meio Ambiente

Projeto São Tomé e Príncipe Digital

CLARIFICATIONS N. 1

Request for Proposals Consulting Services

RFP No .º 04/C/DSTP/2023 - Technical Assistance for design, establishment and operationalize a Sao Tome and Principe National Computer Security Incident Response Team (CSIRT)

Donativo:

IDA-E0730

Caixa postal 130 Avenida 12 de Julho Sao Tome Sao Tome e Príncipe

Issued on: November 30, 2023

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QUESTION 1

For the purposes of compliance with internal regulations, may you inform us of the Corporate Name and NIF (Fiscal Identification Number)...

ANSWERS OF OUESTION 1

Data available in the RFB for this bid.

- Contracting Entity;
- Paying Entity;
- Entity(ies) that will benefit from the service..

QUESTION 2

In order to measure the effort rate, we request the sending of the following information: Organizational chart of the institutions that are within the scope of this project;

QUESTION 2.1

High Level network diagram, with interconnections between each government institution;

Description of the capabilities (technological, human resources, processes) of the institution that manages the government data network;

ANSWERS OF QUESTION 2.1

INIC runs Gov datacenter, administers .GOV.ST domain, has around 18 staff among network, programming and other specialists. https://inic.gov.st/

QUESTION 2.2

How many communications service providers are interconnected with the state network?

ANSWERS OF OUESTION 2.2

Both, CST, UNITEL, but connections might not be active due to payment

QUESTION 2.3

How many devices/assets are connected to the state network? (if you can send it through each state body even better);

ANSWERS OF QUESTION 2.3

INIC will make this information available to the winning firm

QUESTION 2.4

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Is this project intended to create a centralized or decentralized management model? (for example, by each state body);

ANSWERS OF QUESTION 2.4

This is part of the recommendation the winning firm is supposed to make after gathering relevant info

QUESTION 2.5

Is there a project group that will be assigned full-time to the project with knowledge of state bodies (IT, legal, HR, Cyber)?

ANSWERS OF QUESTION 2.5

INIC will be following closely, they are in charge of government TICs

QUESTION 2.6

The following stakeholders will be available at the beginning of the project, namely: elements with knowledge of the critical services of each state body, IT directors/heads, representatives of the legal and human resources departments of each institution, directors/responsible for the security area (logical and physical)?

ANSWERS OF QUESTION 2.6

Based on your recommendation after initial information gathering.

QUESTION 2.7

Has a cyber risk analysis/assessment of the São Tomé and Principe Democratic Republic status ever been carried out?

ANSWERS OF QUESTION 2.7

Right now, we are working to implement a national cybersecurity strategy, to complete in Jan 2024. In that regard an initial analysis was carried out.

QUESTION 2.8

It is intended that the CSIRT structure will be created in a hybrid model (understood, in partnership with an organization with international experience) or local?

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ANSWERS OF QUESTION 2.8

The Winning firm is responsible to analyze the situation, recommend the model, validate it so as to determine the structure.

QUESTION 2.9

Has an analysis of the community that will use this capacity been carried out, as well as its mission established?

ANSWERS OF QUESTION 2.9

This is also part of the tasks for the winning firm

QUESTION 2.10

Could you, please, send us the current legislation and regulations in force regarding cybersecurity and information security.?

ANSWERS OF QUESTION 2.10

No cybersecurity law yet, the strategy aims at recommend a set of necessary laws, this consultancy can also do that

QUESTION 2.11

Do you currently have the following information:

- Question: inventories of critical systems and resources? ANSWERS: INIC, for the winning firm, may need update
- Question: disaster recovery and/or business continuity plans? ANSWERS: None that we know
- Question: standards for reporting physical and logical security breaches? None that we know
- Question: incident response plans? ANSWERS: None that we know
- Question: technical security policies and procedures? ANSWERS:bNone that we know
- Question: cyber technological means (namely SIEM, Cyber Threat Intelligence, OSINT, Threat Hunting, Cyber AI)? ANSWERS: None that we know
- Question: What is the scope of the cibersecurity monitoring to be considered (national, government, private sector ...)? ANSWERS: Government, with a national focus

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• Question: What collaboration model does exist between the telco providers operating in the country and the government? ANSWERS: Strong cooperation but not really strong for cybersecurity matter

STP Digital Project Implementation Unit, December 1, 2023.

The Project Coordinator,

Daniel Neto Vaz